**Terms & Conditions**

**Booking:**

-A minimum spend of £300 is required when booking your Wedding Day hair and/or makeup services with Audrey McCarthy Makeup Artist.

This does not include the cost of your pre wedding trial as this is billed separately due to the services being carried out on a separate date.

-Securing your Wedding Day booking: 20– 30%% of the wedding day quote will be required to secure your wedding date. This amount will be deducted from the final wedding day invoice.

Without this deposit, the date cannot be secured.

-Securing your Trial: 100% of the quote will be required 24 hours prior to the appointment.

This is non-refundable.

-The booking deposit is non-refundable for any reason (this includes acts of God, fire, pandemic, illness, strike and/or extreme weather)

Payment:

-Payment can be made via Bacs, card or Paypal.

Cheques payments will not be accepted.

* ﻿25% of the wedding day invoice is payable to your artist to secure the date with the remaining 75% being due 2 days prior to the appointment.
* ﻿100% of the Trial invoice is payable to your artist 24 hours prior to the trial day and is non refundable.

﻿Failure to make full payment will result in termination of the appointment.

**Cancellation:**

 -Cancelling services anytime between booking date and 3 months prior to your wedding - No further charge, any deposits paid will be retained.

-Cancelling services within 3 months of your wedding date - 50% of the quoted balance will be required and any deposits paid will be retained.

-Cancelling any service within 1 month of your wedding date - 100% of the quoted balance will be required and any deposits paid will be retained.

-Once the booking has been confirmed and the deposit has been paid to secure the booking, booked services and numbers may not be reduced.

-Cancelling your trial services within 1 week of your appointment - 100% of the quoted balance will be required and any deposits paid will be retained.

-If it becomes apparent that clients have symptoms of any contagious viruses which include but are not limited to covid 19, conjunctivitis, herpes, head lice, we reserve the right to refuse the appointment without penalty to ourselves to avoid the serious risk of cross-infection and contamination.

Expenses: -Travel for weddings more than 15 miles from the artists location (KA11) are additional are calculated to include travel costs and provisions .

**Expenses:**

-Additional expenses such toll charge, congestion charge and parking may be invoiced to the client separately.

-If the appointment requires the artist to leave their location (KA11) prior to 6 am, overnight accommodation will be required and invoiced to the client separately.

**Wedding Trial:**

-A wedding trial usually takes place around 3 months prior to the wedding date.

-A wedding trial is held at location of choice on a day agreed between client and artist.

-If the client requires more time or requires another trial, this will be an additional cost and invoiced separately.

-If the client is unhappy with the hair and/or makeup trial and choose not to proceed with the wedding booking it must be made known to the artist within 3 months prior to the wedding date for the client to receive back the deposit. The trial however is non-refundable.

-Audrey McCarthy Makeup Artist can only allow the one client and no additional attendees at this time.

**Client:**

**Responsibility:**

-The client should inform Audrey McCarthy Makeup Artist of any issues that may affect the use of any equipment or products. This includes but is not limited to sensitivities, allergies and medical conditions.

-Audrey McCarthy Makeup Artist cannot be held liable for any losses that are incurred due to the client’s failure to inform them of any know condition. The company reserves the right to refuse service to the client or members the party for, but not limited too, abusive and threatening behaviour.

-Clients and anyone receiving hair and makeup services agree to release the artist from liability for any skin complications due to allergic reactions.

-Audrey McCarthy Makeup Artist accepts no liability whatsoever for any injury, damage or loss caused by the artist.

-Audrey McCarthy Makeup Artist strongly suggests the client has wedding insurance.

**Photography:**

-The client agrees that Audrey McCarthy Makeup Artist may use any photography for publicity purposes which include but are not limited to the company’s website and social media pages unless the client has expressly withdrawn their consent in writing.

**Assistants and Team Members:**

-At least one Additional Artist/Assistant will be needed for bookings consisting of 4 or more services priced will cover per assistant + any additional expenses such as travel/accommodation.

-If Audrey McCarthy Makeup Artist recommends another supplier or an assistant for your event, the responsibility of that booking and that service is with both yourself and the supplier. Audrey McCarthy Makeup Artist cannot be held accountable.

**Covid 19:**

-Bookings that have been affected by Covid 19 that require a new date will require the client to communicate with Audrey McCarthy Makeup Artist to check availability.

Audrey McCarthy Makeup Artist will aim to transfer booking to the new date at no extra cost however if the new date is unavailable, the cancellation terms above apply. Bookings changed to a different year may be subject to a price increase.

**COMPANY CANCELLATION POLICY**

**– PLEASE READ**

In the unfortunate event that an artist/stylist of Audrey McCarthy Makeup Artist is unable to perform services on the trial date or wedding date, for any reason, including but not limited to sickness, accident, weather, etc., reasonable accommodations shall be made up to and including a full refund of retainers for services not provided. Every effort will be made to replace the artist at short notice where possible but this cannot be guaranteed and is subject to a replacement artists availability.

**PLEASE NOTE THAT BY SECURING A BOOKING THE CLIENT ACCEPTS THESE TERMS AND CONDITIONS**

**Booking:**

-A minimum rate of £300 is required when booking Audrey McCarthy Makeup Artist

-The Artist: Audrey McCarthy Payment:

-Payment can be paid via BACS to: Name: Audrey McCarthy Makeup Artist

 Account Number: 13302460 Sort Code: 804750 – via payment link in invoice or Paypal audreymccarthymua@mail.com

 - Cheques will not be accepted.

-Payment is required within 30 days of the job date. Please be aware that according to the late payment of commercial debts (interest) act 1998, artists have the right to claim.

If payment is not received within a further 14 days, additional interest will be charged at a statutory rate of 8% plus Bank of England base 0.75% totally 8.75%. Parties cannot contract out of the provisions. General Template